

NOTICE OF DATA PRIVACY EVENT

ABOUT THE DATA PRIVACY EVENT

On December 2, 2016, Integrated Rehab Consultants (“IRC”) was contacted by a healthcare researcher regarding IRC data that was present on a public repository. IRC immediately commenced an investigation and determined that an IRC vendor provided IRC data to another third-party vendor who then inadvertently uploaded the data to a public repository. IRC began working with its vendor to ensure that the data was immediately removed from the repository and to understand the full nature and scope of the event. In the fall of 2017, IRC became aware that the data on the repository may have been accessed by an additional party(ies) beyond the healthcare researcher. IRC continued its investigation of the incident and ultimately determined that it could not conclusively rule out unauthorized access to the data by another third party(ies). While, to date, IRC has no evidence of actual or attempted misuse of personal health information that was present on the public repository, it has provided affected individuals with written notice of this incident in an abundance of caution.

FREQUENTLY ASKED QUESTIONS

What Information Was Involved? The information that was visible on the public repository includes IRC patients’ full name, visit date, medical provider information, date of birth, gender, visit status, address, admission date, treatment location, appointment visit ID, diagnosis codes, and procedure code.

What is IRC Doing to Respond? Upon discovery of the posting of IRC data to a public repository, IRC immediately launched an investigation to determine the nature and scope of this incident, as well as determine what data may potentially be affected. The investigation included working with its vendor to gather relevant information and to ensure the data was immediately removed from the repository. Upon learning that the data may have been accessed by an additional unauthorized party(ies), IRC continued to diligently investigate the event and take steps to determine whether additional unauthorized access occurred. This investigation included working with third party forensic experts.

Additionally, IRC mailed written notice to those individuals whose data was present on the repository. This notice includes an offer of access to one year of credit and identity monitoring services, including identity restoration services, through TransUnion.

What Can I Do to Protect My Information? You can review the information below regarding steps individuals can take to protect their information.

For More Information. If you have additional questions, please call our dedicated assistance line at 888-894-8404, Monday through Friday between 9 a.m. and 9 p.m. EST.

STEPS YOU CAN TAKE TO PROTECT YOUR INFORMATION

Monitor Your Accounts

Credit Reports. We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and explanation of benefits forms and by monitoring your free credit reports for suspicious activity and to detect errors. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus. To order your free credit report,

visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also contact the three major credit bureaus directly to request a free copy of your credit report.

Fraud Alerts. At no charge, you can also have these credit bureaus place a “fraud alert” on your file that alerts creditors to take additional steps to verify your identity prior to granting credit in your name. Note, however, that because it tells creditors to follow certain procedures to protect you, it may also delay your ability to obtain credit while the agency verifies your identity. As soon as one credit bureau confirms your fraud alert, the others are notified to place fraud alerts on your file. Should you wish to place a fraud alert, or should you have any questions regarding your credit report, please contact any one of the agencies listed below:

Equifax
P.O. Box 105069
Atlanta, GA 30348
800-525-6285
www.equifax.com

Experian
P.O. Box 2002
Allen, TX 75013
888-397-3742
www.experian.com

TransUnion
P.O. Box 2000
Chester, PA 19106
800-680-7289
www.transunion.com

Security Freeze. You may also place a security freeze on your credit reports. A security freeze prohibits a credit bureau from releasing any information from a consumer’s credit report without the consumer’s written authorization. However, please be advised that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing, or other services. If you have been a victim of identity theft and you provide the credit bureau with a valid police report, it cannot charge you to place, lift, or remove a security freeze. In all other cases, a credit bureau may charge you a fee to place, temporarily lift, or permanently remove a security freeze. Fees vary based on where you live, but commonly range from \$3 to \$15. You will need to place a security freeze separately with each of the three major credit bureaus listed above if you wish to place a freeze on all of your credit files. In order to request a security freeze, you will need to supply your full name, address, date of birth, Social Security number, current address, all addresses for up to five previous years, email address, a copy of your state identification card or driver’s license, and a copy of a utility bill, bank or insurance statement, or other statement proving residence. To find out more on how to place a security freeze, you can use the following contact information:

Equifax Security Freeze
P.O. Box 105788
Atlanta, GA 30348
1-800-685-1111
www.freeze.equifax.com

Experian Security Freeze
P.O. Box 9554
Allen, TX 75013
1-888-397-3742
www.experian.com/freeze/

TransUnion
P.O. Box 2000
Chester, PA 19016
1-888-909-8872
freeze.transunion.com/

Additional Information. You can further educate yourself regarding identity theft, security freezes, fraud alerts, and the steps you can take to protect yourself against identity theft and fraud by contacting the Federal Trade Commission or your state Attorney General. The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission encourages those who discover that their information has been misused to file a complaint with them. Instances of known or suspected identity theft should be promptly reported to law enforcement, the Federal Trade Commission, and your state Attorney General. This notice has not been delayed as the result of a law enforcement investigation.